

Water Testing Services

Testing your private well water quality on a regular basis is an important part of maintaining a safe and reliable source. The test results allow you to properly address the specific problems of a water supply. Private well water should be tested a minimum of once per year. Drinking water supplies obtained from shallow wells and surface water sources should be tested more frequently (i.e. seasonally), as they are more susceptible to contamination.

It is important to test the suitability of your water quality for its intended use; livestock watering, irrigation, chemical spraying, or drinking water. This will help you in making informed decisions about your water and how you use it.

Keep records of maintenance activities and water testing.

TESTING CATEGORIES

Non-potable, meaning it is not suitable for drinking. It is water captured, treated, and used for non-drinking purposes, such as livestock watering, irrigation, toilet flushing, etc..

Potable water, is drinking water that comes from surface and ground sources and is treated to levels that that meet state and federal standards for consumption.

Testing Locations / call for testing kits and procedures

Facility Name	Address	Phone	Hours	Type	Categories
WAYNE COUNTY					
Town of Ontario Water Utility	2200 Lake Rd. Ontario, NY	315-524-8520	8AM – 4 PM	GOV	Non Potable
Walworth Pollution Control	3451 Ontario Center Rd.	315- 986-3415	6 AM- 2:30 PM	GOV	Non Potable Potable
ONTARIO COUNTY					
Cornell CCE of Ontario County	480 N. Main Canandaigua, NY	585-934-3977 Ext:427	9AM – 4 PM	GOV	Non Potable Potable
Canandaigua Water Treatment	3772 West Lake Rd. Canandaigua, NY	315-936-5064		GOV	Potable
MONROE COUNTY					
ALS LABS	1565 West Jefferson #360 Rochester, NY	585-288-5380	7AM – 4 PM	COM	Non Potable Potable
Monroe County Water Authority	475 Norris Dr, Rochester, NY	585-442-2000	7AM – 4 PM	GOV	Non Potable Potable
ONONDAGA COUNTY					
Onondaga Water Dept.	7120 Henry Clay Rd. Liverpool, NY	315-435-5011	9AM – 4 PM	GOV	Non Potable Potable
CES	7280 Caswell Pl. North Syracuse, NY	315-478-2374	7:30 AM -3PM	COM	Non Potable Potable
Life Science Lab	5854 Butternut Dr. North Syracuse, NY	585-213-4090	7:30 AM -4PM	COM	Non Potable Potable

If you suspect your well could be contaminated by gasoline, heating oil or chemicals, contact your health department and DEC Spill Hotline at (800) 457-7362

For a limited time the NYS DEC is offering free lead testing email FreeWaterTesting@health.ny.gov directly. or call the State Health Department at 518-402-7650